



water

Our Most Essential Resource

Water Rate Increase – 5.55%

Greater Cincinnati Water Works (GCWW) has been in the forefront of water treatment technology for many years. Maintaining state-of-the-art treatment is crucial to providing customers with the highest quality water.

Your water bills pay to keep your tap water safe, reliable and available whenever you need it.

The safety of the water you drink has always been our highest priority. Water quality is constantly monitored, treatment

processes adjusted, and new technologies implemented, to maintain the highest standards. The water main repair and replacement program keeps a plentiful supply of water flowing to customer’s homes, businesses and fire hydrants that guard them.

On January 1, 2026, a 5.55% water rate increase went into effect for Greater Cincinnati Water Works customers. While no one wants to see rates go up, GCWW has been able to keep water rates among the lowest in the region (See page 2).

The Cost of Your Water

Mason residential and commercial customers are billed monthly and can estimate the water bill by utilizing the Table to the right. The water cost is based on the amount of water you use per month whether you are a residential or commercial customer.

For example, beginning January 1, 2026, a single-family household using 8.3 CCF per month (6,208 gallons) would pay a monthly water bill of \$46.65 (\$20.364 for the first 2 CCF + \$4.173 times 6.3 CCF). The annual cost for water would be \$559.85 or about \$1.53 per day.

Please note that the rates in the table apply to water only. Sewer charges appear separately on the customer’s bill. For information on sewer rate changes, check the Mason Matters newsletter. No one likes to see a utility bill go up, but our cost reduction efforts have kept the cost for large commercial and industrial customers to among the lowest in the region. Based on the example cited previously for a single-family household using 8.3 CCF per month, the monthly water bill increases by 5.55% per day.

Mason Rate Table – Monthly Charges

UNIT TYPE	GALLONS	CCF*	COST/UNIT**
Residential	0 - 1,496	0 - 2	\$20.364
Commercial	0 - 1,496	0 - 2	\$37.944
RESIDENTIAL & COMMERCIAL WATER USE CHARGES (AFTER 2 CCF)	GALLONS	CCF	COST/UNIT
	1,497 - 9,724	3 - 13	\$4.173
	9,725 - 29,920	14 - 40	\$4.424
	29,921 - 50, 116	41 - 67	\$4.982
	50, 117 - 99,484	68 - 133	\$5.635
	99,485 - 299,200	134 - 400	\$6.310
	299,201 - 498,916	401 - 667	\$6.990
498,917 and up	668 and up	\$7.666	

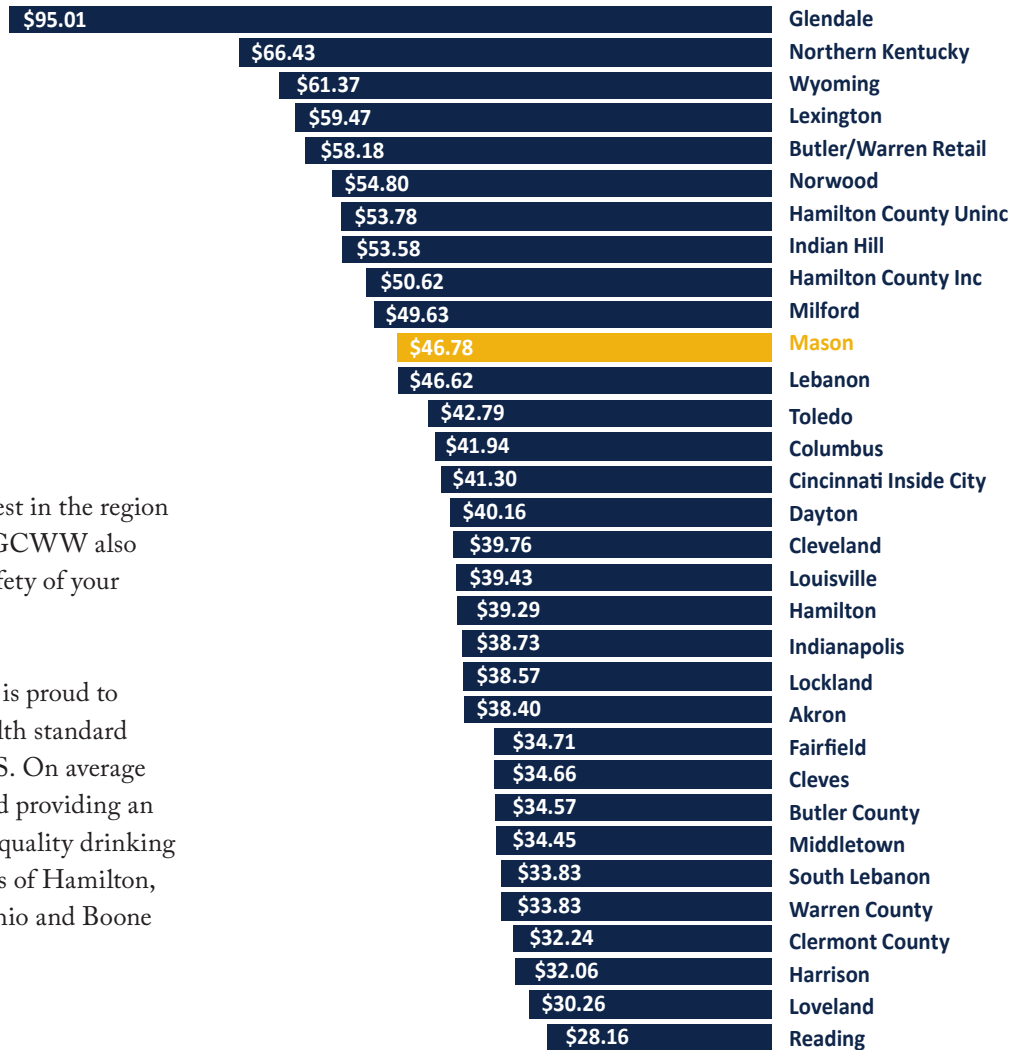
NOTES

*1 CCF = 748 GALLONS

**Each Residential or Commercial unit is charged this amount even if no water is used.



Monthly Water Costs for the Average Single-Family Household



We're Still Lower & Safer!

In addition to our rates being among the lowest in the region (as you can see from the chart on the right), GCWW also takes many steps to ensure the quality and safety of your water before it comes to your tap.

Our priority is safe drinking water. GCWW is proud to say that our water meets or exceeds every health standard developed by both the USEPA and Ohio EPS. On average we perform 600 tests a day, while treating and providing an average of 122 million gallons of the highest quality drinking water to more than 1.1 million people in parts of Hamilton, Butler, Warren and Clermont Counties in Ohio and Boone County in Kentucky.

Water Utility/Cost per Month 8.33 CCF

*Includes fire hydrant fee. Rate effective January 1, 2026.

Contact Greater Cincinnati Water Works for:

- Help calculating your charges
- Water service calls & water emergencies
- Meter repairs & maintenance
- Water, waste collection & sewer billing
- Rusty water complaints

Please visit www.myGCWW.org or call Customer Service at (513) 591-7700.

Office hours are 7:30am – 4:30pm, Monday through Friday.



A Service of The City of Cincinnati

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WATER WORKS