



March 16, 2020

Dear Mason Community Member,

As the City of Mason continues to monitor and take action against the spread of the COVID-19 virus I want to encourage all residents and businesses to please remain calm and patient. It is situations like this that not only define us as individuals but define us as a community. As a community we need to come together and help each other through the difficult challenges ahead.

Our City team is prepared. Similar to any significant event in the City (snow and ice removal operations, Red Rhythm and Boom) we have implemented an Incident Command Team led by Fire Chief Brian Brumagen and Police Chief Todd Carter along with employee representatives from all departments to help prevent the spread of the disease and assist with all operations to support community needs related to the virus. We are also taking action to help support medical providers along with precautions to help protect first responders and front line staff to ensure the continuity of City services.

Seniors and those with a compromised immune system are our known vulnerable population and we are prioritizing their protection. As a result all Senior Center activities as well as all programming related to our seniors were the first areas of cancellation. We need to look for opportunities to maintain connectivity and outreach to our seniors who are an important component of our community. Please check in on our elderly, they may need medical supplies, food, toiletries or just someone to remind them we care. If you know of an elderly neighbor, Veteran or family in urgent need please call our offices at 513.229.8500 to provide us contact information so that we may follow-up with them.

The Community Center and in service dining at the restaurant at the Golf Center are closed. However, providing additional food sources is important and the restaurant is offering carry-out services. We encourage all residents to continue taking advantage of carry-out or delivery food services to help support our local business community.

In addition, we need to be mindful of the dramatic impact this event will have upon all medical providers, doctors, nurses, pharmacists and those who maintain these facilities. Their families will need help and assistance as these individuals focus on taking care of others.





I encourage all residents to continue to check out the City's website at [www.imagemason.org](http://www.imagemason.org) for regular updates and ways you can help our community.

Again, I ask that as we face the challenges ahead individually we find those random acts of kindness that bring us together as a community to ultimately make us stronger. #ComeTogether

Sincerely,

Eric Hansen  
City Manager

