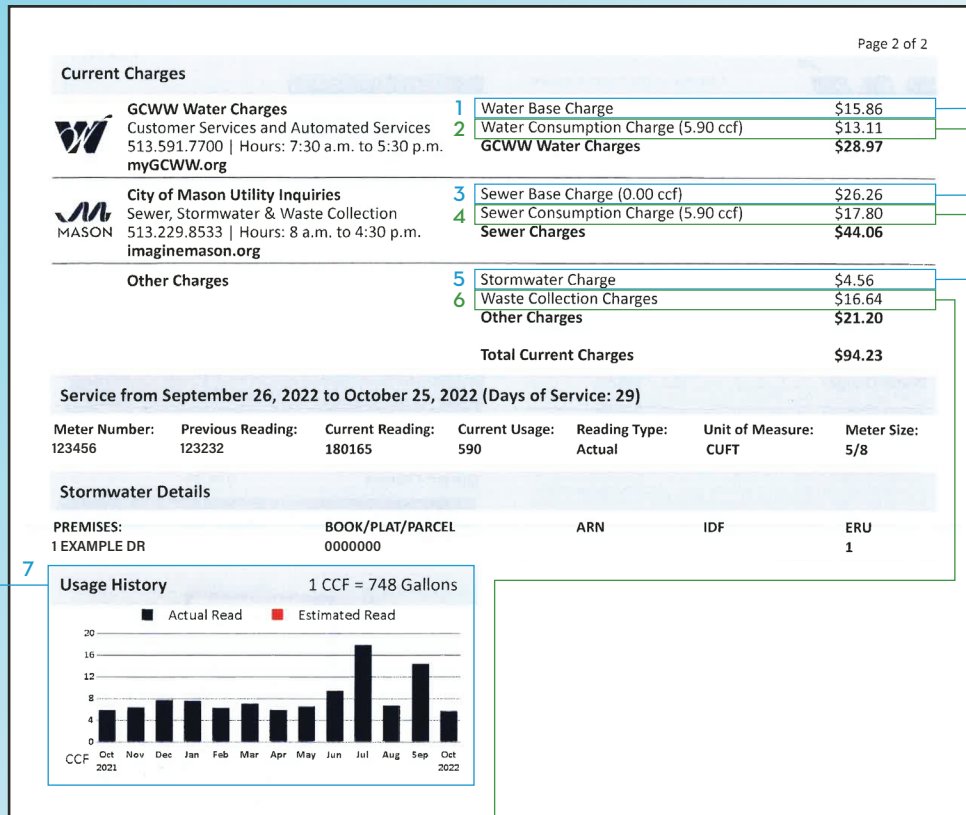


UNDERSTANDING YOUR UTILITY BILL

For convenience, residents receive a single monthly utility bill from Greater Cincinnati Water Works (GCWW) for water, sewer, waste, recycling and stormwater services.



1. Water Base Charge

Greater Cincinnati Water Works is responsible for water operations in the City. Water charges have two components - a base charge and consumption charge. The Water Base Charge is a fixed amount that is assessed to all customers for providing water service availability and connection to the public water system. It includes GCWW operations and maintenance costs for processing, treatment, storage and delivery of water, and emergency, customer care and billing services. GCWW adjusts Water Base Charge rates each year in January for inflation.

2. Water Consumption Charge

The Water Consumption Charge is based on the amount of water used during the period of time reflected on the bill. Water is measured in cubic feet (ccf). 100 ccf = 748 gallons of water.

3. Sewer Base Charge

The Sewer Base Charge is similar to the Water Base Charge. The City of Mason is responsible for wastewater (sewer) operations. The Sewer Base Charge is a fixed amount that is assessed to all customers for providing wastewater service availability and connection to the public wastewater system, operations, maintenance and capital improvements of the City's wastewater system and Water Reclamation Plant. Wastewater is any water that enters the wastewater system typically through a drain. This water must be treated before reentering local waterways. The wastewater system is one of the most significant services provided by the City for maintaining a healthy and safe community. The City adjusts Sewer Base Charge rates each year in January based on a cost of living increase.

4. Sewer Consumption Charge

The Sewer Consumption Charge is based on water consumption. During the summer months sewer consumption rates are adjusted to reflect outdoor water usage. Read more about the Summer Sewer Cap at imaginemason.org.

5. Stormwater Charge

The Stormwater Charge provides a funding source for stormwater management projects in the City. Stormwater produced by rain or snow is captured in the stormwater system and transferred to local waterways helping to prevent flooding on roadways and throughout the community. Residents pay a fixed stormwater utility fee each month. Businesses pay a stormwater fee based upon impervious area on the property. The City adjusts the Stormwater Charge each year in January based on a cost of living increase.

7. Usage History Chart

This chart provides an overview of water usage over the past 12-month period. If you see a sudden spike in your charges for water services it may indicate a potential leak. We encourage you to contact GCWW immediately at 513.691.7700.

6. Waste Collection Charges

The City contracts with Rumpke, Inc. for waste and recycling removal services in the community. Residents are assessed a flat fee for this service. This fee increases annually based upon contractual amounts.